

SPECIAL TERMS & CONDITIONS

The Conditions below shall take precedence over any similar provisions listed in our Standard Conditions of Sale ([Click to view](#)).

Validity	Prices are valid for thirty (30) days from the quotation date or the closing date of the attached RFQ.
Pricing	All unit prices are based upon the quantities indicated. We reserve the right to adjust our prices accordingly, should the official order vary from the quoted quantities.
Technical	Specifications are as per the literature attached. Our Product Managers and Application Specialists are available, should you require any additional information on the products quoted.
Warranty	Our standard warranty of one year covers defective parts and labour. All brand specific extended warranties cover defective parts only. Extended warranties shall not apply to any equipment which has not been maintained and/or serviced in accordance with the manufacturer's recommendations, by their approved service agents. Damage caused by unstable power supply is not covered by the warranty. An uninterrupted power supply with surge protection is recommended for sensitive instruments. All warranties exclude travel and/or freight to and from Lasec service units.
Repairs	Evaluation of all items, either undertaken in-house or on-site, is subject to a minimum charge. This fee covers the inspection of the item and determination of the cost to repair the faults identified. In the case of non-warranty repairs or maintenance where a revised estimate is required, an updated quotation will be provided for approval. Should the revised quotation not be accepted, the client will be liable for all charges incurred to date. Should no fault be found on items submitted for repair, the client will be liable for any costs incurred during evaluation, regardless of warranty status.
Payment terms Account Holders	Thirty (30) days nett from date of statement. A deposit of a minimum of fifty percent (50%) is required upon order confirmation for specially ordered items with the balance payable thirty (30) days from date of invoice, otherwise by arrangement.
Payment terms Non-Account Holders	Full payment in advance is required. For special imports, goods will not be ordered and for stock items, goods will not be despatched until the payment has been cleared. Electronic transfers and cash deposits have a minimum two-day clearance period.
Cancellations and Returns	Specially ordered items cannot be cancelled or returned.
Exchange Rates	Quoted pricing is calculated at the prevailing rates of exchange. If payment will only be effected after the receipt of the shipment, any adverse exchange rate fluctuations will unfortunately be for the client's account.
Delivery	Delivery is free of charge to main centres for orders of R1 500 (excl. VAT) or more and will be made to street level at the address you provide. Orders below R1 500 (excl. VAT) will incur a delivery fee of R300 (excl. VAT) and will only be delivered once all stock is available, while a handling fee of R150 will be charged on collections from our office. Special delivery requirements such as tail lift trucks, additional labour or hazardous material packaging will attract additional freight charges and will be quoted separately. All costs associated with deliveries outside of main centres will be for your account. Lead times are calculated from receipt of confirmed order and compliance with relevant payment conditions.
Installation	Where recommended, installation, commissioning, calibration and validation will be quoted separately.
Installation and Commissioning of Equipment by Third Parties	Certain specific equipment supplied by Lasec requires installation and commissioning by Lasec technical personnel. In the event that this is not accepted and these services are undertaken by the end-user or a third party, the correct operation of that equipment cannot be guaranteed. Under these circumstances the warranty will be nullified and Lasec will not accept liability for any malfunctioning and/or damage to said equipment, or any other part of the laboratory to which the equipment is connected.